

O/o. CS & CGM (Legal)
Corporate Office
Bharat Sanchar Bhawan
2nd Floor, Ph/Fax: 011-2335 3395,
2335 3389
Corporate Identity Number
(CIN): 74899DL2000GOI107739



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

To

Dated: 04th January, 2022

The Manager,
Corporate Relationship Department,
Bombay Stock Exchange Limited,
Phiroze Jeejeebhoy Towers
Dalal Street,
Mumbai-400001

BSE Scrip Code- 960039

Sub: Statement of Investor Complaints for the Quarter ended 31.12.2021 under Regulation 13(3) of the SEBI (Listing Obligation and Disclosure Requirement) Regulations, 2015.

Dear Sir,

Pursuant to Regulation 13(3) of the SEBI (Listing Obligation and Disclosure Requirement) Regulations, 2015, listed entity shall file on a quarterly basis, within twenty one days from the end of each quarter, a statement giving the number of investor complaints pending at the beginning of the quarter, those received during the quarter, disposed of during the quarter and those remaining unresolved at the end of the quarter. The Quarterly Report on the Investors Complaints of Bharat Sanchar Nigam Limited for the Quarter ended on 31st December, 2021 is furnished hereunder:

| Sl. No | Particulars | No. of Complaints |
|--------|--|-------------------|
| 1 | Investors Complaints Pending at the beginning of the quarter | 0 |
| 2 | Investor Complaints Received during the Quarter | 0 |
| 3 | Investor Complaints Disposed off during the Quarter | 0 |
| 4 | Investor Complaints Remaining unresolved at the end of the Quarter | 0 |

Kindly take the same in your records and acknowledge the receipt

Thanking you

Yours faithfully
For BHARAT SANCHAR NIGAM LIMITED


(J.P. Chowdhary)
Company Secretary & GM (L)

**Regd. & Corporate Office: Bharat Sanchar Bhavan, H. C. Mathur Lane, Janpath, New
Delhi-110001 GSTIN NO 07AABCB5576G1ZN
Corporate Identity Number (CIN): U74899DL2000GOI107739
www.bsnl.co.in**

BEETAL

BEETAL FINANCIAL & COMPUTER SERVICES (P) LTD.

(SEBI approved category I Registrar & Share Transfer Agents SEBI Reg. No.: INR 000000262)

CIN No: U67120DL1993 PTC 052486

Regd & Admn. Office: BEETAL HOUSE, 3rd Floor, 99 Madangir, Behind LSC

Near Dada Harsukhdas Mandir, New Delhi-110062, Phone: 011-29961281-83

Fax: 011-29961284 Email: beetal@beetalfinancial.com, Web Site: www.beetalfinancial.com

Ref: -BTL/IG/Q3-2021/1

Dated: 04/01/2022

Bharat Sanchar Nigam Ltd
20, Asoka Road
New Delhi: 110001

Dear Sir,

Re: Status of Complaint for 6.79% GOI GRT Bond for the period 01/10/2021 to 31/12/2021

We append below the break up of Investor's complaint received and redressed at our end during the period from 01/10/2021 to 31/12/2021.

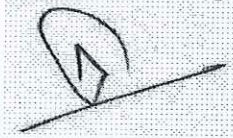
| Nature of Complaint | Opening Balance | Received | Attended | Pending |
|----------------------------|-----------------|----------|----------|---------|
| SEBI | NIL | NIL | NIL | NIL |
| BSE/NSE | NIL | NIL | NIL | NIL |
| Bond Holders/ Investors | NIL | NIL | NIL | NIL |

Thanking you,

Yours sincerely,

For BEETAL

Financial & Computer services Pvt. Ltd



(Punit Mittal)

General Manager