O/o. CS & GM (Legal)
BSNL Corporate Office, Room No.
203, 2nd Floor, Bharat Sanchar
Bhawan, H.C.Mathur Lane, Janpath,
New Delhi – 110001.
Ph/Fax: 011-23353395/23353389

Email id: jp_chowdhary@bsnl.co.in



Dated: 16th January, 2025

To,

The Manager, Corporate Relationship Department, Bombay Stock Exchange Limited, Phiroze Jeejeebbhoy Towers Dalal Street, Mumbai-400001

BSE Scrip Code- 960039,974458,975522,975523 and 975543

Sub: Statement of Investor Complaints for the Quarter ended 31.12.2024 under Regulation 13(3) of the SEBI (Listing Obligation and Disclosure Requirement) Regulations, 2015.

Dear Sir,

Pursuant to Regulation 13(3) of the SEBI (Listing Obligation and Disclosure Requirement) Regulations, 2015, listed entity shall file on a quarterly basis, within thirty days from the end of each quarter, a statement giving the number of investor complaints pending at the beginning of the quarter, those received during the quarter, disposed of during the quarter and those remaining unresolved at the end of the quarter. The Quarterly Report on the Investors Complaints of Bharat Sanchar Nigam Limited for the Quarter ended on 31st December, 2024 is furnished hereunder:

S.No.	Particulars	No. of Complaints 0 0	
1.	Investors Complaints Pending at the beginning of the quarter		
2.	Investor Complaints Received during the Quarter		
3.	Investor Complaints Disposed off during the Quarter	0	
4.	Investor Complaints Remaining unresolved at the end of the Quarter	0	

Kindly acknowledge the receipt of the same and take the same on record.

Thanking you

Yours faithfully

For BHARAT SANCHAR NIGAM LIMITED

(J.P. Chowdhary) Company Secretary & GM (L)

BEETAL FINANCIAL & COMPUTER SERVICES (P) LTD. (SEBI approved category I Registrar & Share Transfer Agents SEBI Reg. No.: INR 000000262) CIN No: U67120DL1993 PTC 052486

Regd & Admn. Office: BEETAL HOUSE, 3rd Floor, 99 Madangir, Behind LSC

Near Dada Harsukhdas Mandir, New Delhi-110062, Phone: 011-29961281-83 Fax: 011-29961284 Email: beetal@beetalfinancial.com, Web Site: www.beetalfinancial.com

Dated: 07/01/2025

Ref: -BTL/Q-3/2023-24/2

Bharat Sanchar Nigam Ltd 20, Ashoka Road New Delhi: 110001

Dear Sir,

Re: Status of Complaint for ISIN NOS. INE103D08021 & INE103D08039 & INE103D08047 & INE103D08054 & INE103D08062 GOI GRT Bond for the period 01/10/2024 to 31/12/2024

We append below the break up of Investor's complaint received and redressed at our end during the period from 01/10/2024 to 31/12/2024

Nature of Complaint	Opening Balance	Received	Attended	Pending
SEBI	NIL	NIL	NIL	NIL
BSE/NSE	NIL	NIL	NIL	NIL
Bond Holders/ Investors	NIL	NIL	NIL	NIL

Thanking you,

Yours sincerely,

For BEETAL

Financial & Computer services Pvt. Ltd

omputer

New Delhi

(Punit Mittal)

General Manager