

PHA Section  
[Corporate office-Admn. Branch]  
1st floor, Bharat Sanchar Bhawan  
Janpath, New Delhi  
No.23329735



भारत संचार निगम लिमिटेड  
(भारत सरकार का उपक्रम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

No.2-2/2019-PHA

Dated: 20.03.2020

To

GM(Nodal-CMTS),  
East/West/North/south


Subject: Policy for provision of GSM in lieu of Residential Service Telephone connections/Concessional Telephone Facilities to Serving/Retired employees of BSNL wherein area is declared Technically Non-Feasible (TNF) by SSA.

Ref: This office letter no.2-2/2019-PHA dated 3.1.2020

In respect of above mentioned subject , the following clarification in respect of queries raised on the above mentioned subject :

1. No rental should be charged for GSM Post-Paid Plan -99 given to serving /retiring employee of BSNL.
2. Free minutes of voice calls may be extended for Off-Net calls also for GSM Post-Paid Plan -99 given to serving /retiring employee of BSNL.
3. Data charges beyond Free data may be dealt as per normal customer for GSM Post-Paid 99 Plan.
4. In respect of Freebies available under Postpaid Plan-99 (Free Talk Worth Rs.50/-, 100SMS/Month and UL Data with FUP 40Kbps beyond 500MB/month) may be extended to serving/retired employee also for GSM Post-Paid Plan -99.
5. In TNF area where FTTH facility is working, GSM Post-Paid Plan -99 will be sanctioned in place of FTTH .

This issues with the approval of competent authority.

  
20.3.2020

[R.K.Sharma]  
AGM [Admin-PHA]

Copy to:

All Chief General Managers,  
Telecom Circles/Telephone District & other Administrative units,  
Bharat Sanchar Nigam Limited.