

BHARAT SANCHAR NIGAM LIMITED APPLICATION FOR NEW RIGISTRATION/RENEWAL WEB HOSTING SERVICE ON SANCHARNET (NIB) (Use one Application Form per Subscription)

For office Use only

Customer Code Date Received

Signature

Dear sir,

as	I/We wish to subscribe for Sancharne given below:	t Webhosting sei	vice. Necessary particula
1.	Name		
2.	Address		
	City		
	State Pin Code		
3.	Telephone Nos from where internet is to Accessed (Prefix STD Code without 0)	o be (1)	
	,	(2)	
4.	Contact Telephone No.	(1)	
		(2)	
5.	Fax No.		
6.	Contact E-mail id		
	Plan Details (for new subscription) an (I to VIII)		
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by the sai	_							
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BHARAT SANCHAR NIGAM LIMITED

ACKNOWLEDGEMENT SLIP

Received Application Form for BSNL's	Web Hosting Services from the organization as per the
detail given below:	

-		
1. Name		
2. City		
For Office Use Only		
Customer Code	Date Received	
	Name	
	Signature	
	Seal	

Mandatory information to be included by Commercia Officers in the work order to Node Incharge (Copy of the work order to be faxed to DE DNW (S&W) Bangalore on 080-2250600

1. Server Details Plan (I to VIII)			
Domain Name Domain Name to be Host If New, Other Choices of	Domain Name 2		
Login Id of Domain Man Name of Domain Manage Phone No. of Domain Ma E-mail Id of Domain Ma Data Storage Distribution	er nager nager		
WEB	MAIL	FTP	DATABASE
2. List of E-mail Ids(5 to 1	2 4 6 8 10 12 14		
17	18	8	

11. GENERAL TERMS & CONDITIONS

- 1. Plan I and Plan II are without Database access.
- 2. Tariff is applicable for one year but subject to revision without prior notice.
- 3. Subscription period shall be one year and the entire Annual Tariff shall be payable in advance.
- 4. Customer shall have an option to migrate from one plan to other plan on the basis of written request after paying the difference.
- 5. If customer needs additional storage space, he shall have to migrate to the next higher plan by paying the difference from the first day of next consecutive month.
- 6. Email quota opted by customer shall be divided among all email lds.
- 7. 2.5% of one time annual tariff per customer shall be payable to authorized Internet marketing agent by BSNL as an incentive and for popularization of service.
- 8. Other broad terms and conditions given below shall also apply.

12. BROAD TERMS AND CONDITIONS

- 1. BSNL would try to maintain the national and international links as reliable as possible. However, it would own no responsibility in case of interruptions in the network beyond its reasonable control.
- 2. The subscriber is required to desist from email spamming and unsolicited messaging on server. In case the customer implements messaging application, necessary measures like anti-relay, anti-spamming, prevention of unsolicited bulk mailing etc have to be implemented. BSNL has zero tolerance for such activities and if detected would result in immediate suspension of service to the subscriber.
- 3. The subscriber is required to ensure that objectionable or obscene messages or communications, which are inconsistent with the established laws of the country, are not made by him or any other person using his password/ privilege.
- 4. BSNL may revise tariff for Webhosting services from time to time at its discretion.
- 5. The subscriber is required to fully comply the provisions of the Indian Telegraph Act, 1885 and the Indian Telegraph Rules made thereunder, IT Act 2000 and any amendments or replacements made thereto from time to time.
- 6. Payment of bills it would be the responsibility of subscriber to make advance payment of service. BSNL reserves the right to discontinue the service in case of non-receipt of advance payment without giving any notice to the subscriber.
- 7. Arbitration of Disputes In the event of any question, dispute or difference arising out of provisions of web co-location services, the matter shall be referred to the sole arbitration of the Chairman and Managing director, Bharat Sanchar Nigam Limited, New Delhi or any person appointed by him.
- 8. Customers will be responsible for creating their own HTML pages. Web Hosting tariff is applicable to limited application of hosting world wide web. Special Tariff will be worked out separately for customized applications.
- 9. For any breach of the terms & conditions BSNL shall have right to takethe action(s) such as to block the web site hosted at its sole discretion without prejudice to any other action as may be warranted.
- 10. Maintenance schedule: BSNL performs routine maintenance that enables BSNL to install improvements to BSNL's network and infrastructure. Additionally, preventive maintenance is performed to correct potential issues that have been identified by BSNL based on careful

monitoring and thorough analysis of activity logs of BSNL's network and facilities. BSNL makes every effort to prevent disruptions in services and performs maintenance during low traffic times in order to minimize potential interruptions to customers' Internet operations. Whenever possible, BSNL will issue notice, before 48 hours of the planned maintenance to allow its customers to manage their business more effectively.

- 11. Acceptable user policy for Sancharnet users: This acceptable user policy (AUP) specifies the actions permitted by Bharat Sanchar Nigam Limited (BSNL) to its users of Sancharnet Internet Services, including Web Co-location, Web Hosting, VPN services, leased line, Dial up and other services which may be introduced in future.. BSNL reserve right to modify the policy at any time. All subscribers of Sancharnet Services, directly or indirectly are required to engage in acceptable use only as per this policy as modified from time to time. The details of the policy can be had from the website: www.sancharnet.in or www.dnw.bsnl.co.in
- 12. Service and any other TAX shall be charged extra.