

Information on Shortcodes/Special character codes				
Name of the SP: BSNL				
Information for the quarter ending: 31.03.2022				
Short codes				
S.No	Shortcode used	Description of service offered through shortcode	Tariff applicable Rate/SMS	
			Voice (Rs/min)	SMS (Rs/SMS)
1	2	3	4	5
1	53030	SMS/WAP		3
2	56070	SMS		3
3	56070X	SMS		3
4	56070XX	SMS		3
5	56070XXX	SMS		3
6	56677	SMS		3
7	56677X	SMS		3
8	56677XX	SMS		3
9	56677XXX	SMS		3
10	56700	PRBT	Toll free	Toll free
11	56700XX	PRBT	Toll free	Toll free
12	56799	PRBT	Toll free	Toll free
13	56777	PRBT	Toll free	Toll free
14	56633	SMS		3
15	55678	Behtar Zindagi	2	
16	556780X to 556781X	IVR	Toll free	
17	556782X	Mobi Shiksha	2	
18	556783X	Fame on Game	3	

19	556784X	Health,Contest	3	
20	556785X	Zindagi Rocks, Voice Chat	3	
21	5567861XXX	Contest	1	
22	5567862XXX	Contest	2	
23	5567863XXX	Contest	3	
24	5567864XXX	Contest	4	
25	5567865XXX	Contest	5	
26	556787XXX X	Box office news	7	
27	51697	Mobile banking	session based charging	
28	57171/571710	BSNL CVPS	Toll free	Toll free
29	51969	Mgovernance		1
30	51050	Network operating Centre		0
31	51503	Call cetre		0
32	52244	Push SMS		0
33	52271	Welcome message to new customer	0	0
34	52295	Push SMS		0

35	52576	Call centre	0	0
36	52765	Call centre		0
37	52766	BSNL Internal		0
38	53322	Location based Advt.		0
39	53334	CDR-DR	0	0
40	53346	Result_AP circle		3
41	57766	Result_AP circle		1
42	53576	Retailer		0
43	54744	Bill Enquiry		0
44	53733	Bill Enquiry		0
45	53734	Choose your Mob.numer		0
46	54141	Pune ITPC		0
47	54454	ITPC for CAF		0
48	54455	Gift - Airtime registration		0
49	54456	Gift - Airtime		3
50	54457	Transcation/st ock details		0
51	55121	retailing of VAS thro CTOPUP		0
52	55365	Call centre		0
53	56666	e-auction		3
54	58083	Ctopup reversal		3
55	58354	SIM configuration and setting	0	0
56	58355	SIM configuration and setting	0	0

57	54371	Women and child welfare development		2
58	54367	Election		2
59	59710	Data analytic platform		0
60	59751	Admin code		0
61	56222	SMS		Toll Free
62	56505XXX	Accessing IVR portal	5	
63	565050XXX X	IVR	Toll free	
64	5616115	Ministry Of Health project for Tobacco cessation		AS PER PLAN
65	50250(upto 8 digit suffix)	A2P International Transactional SMS service		1
66	50350(upto 8 digit suffix)	A2P International Transactional SMS service		1
67	509090xxxx	SMS	Toll free	
68	509093xxxx	SMS	3	
69	509094xxxx	SMS	4	
70	509095xxxx	SMS	5	
71	509096xxxx	SMS	6	
72	509097xxxx	SMS	7	
73	509098xxxx	SMS	8	
74	509099xxxx	SMS	9	
75	54321	IVR	2	
76	543210xxxxx xxx	IVR	Toll free	

77	543212xxxxx xxx	IVR	2	
78	543213xxxxx xxx	IVR	3	
79	543215xxxxx xxx	IVR	5	
80	543216xxxxx xxx	IVR	6	
81	543217xxxxx xxx	IVR	2	
82	543218xxxxx xxx	IVR	3	
83	59752xxx	Subscription based service		Toll free
84	543211X(7 digit suffix)	Live news	1	
85	5567899XXX X	Jyotish seva	9	
86	56505 1 XX (00 to 99)	IVR	1	
87	56505 2 XX (00 to 99)	IVR	2	
88	56505 3 XX (00 to 99)	IVR	3	
89	509091XX	Accessing IVR portal	1	
90	51617	SMS to email service		Toll free
91	51618	Activation of SMS Plus services		Toll free
92	51619	Deactivation of SMS Plus services.		Toll free

93	5567866xxxx xxx	Voice chat- Direct Access	6	
94	59090 (Expandable upto 8 digits)	M/s Tata communicatio ns for International Transactional A2P SMS Termination to BSNL Customers		1
95	57007	Enterprise Bussiness(EB) call center for replying/ attending to perspective queries from customer		Toll free
96	50055	eSBM		Toll free
97	50018	Easy Credit Platform	Toll free	Toll free
98	50024	For sending bulk sms on commercial training activities		Toll free
99	57172	BSNL CVPS	Toll free	
100	5432190	IVR	9	
101	55999	OTP based mechanism for confirmation of FUP Top- Up		Toll free

102	5505010(7 digit suffix)	IVR	Toll free	
103	55050(9 digit suffix)	IVR	3	
104	5505021(7 digit suffix)	IVR	2	
105	550504(8 digit suffix)	IVR	4	
106	550505(8 digit suffix)	IVR	5	
107	550506(8 digit suffix)	IVR	6	
108	550507(8 digit suffix)	IVR	7	
109	51222	IVR	5	
110	512220X(7 digit suffix)	IVR	Toll free	
111	512221X(7 digit suffix)	IVR	1	
112	512222X(7 digit suffix)	IVR	2	
113	512223X(7 digit suffix)	IVR	3	
114	512225X(7 digit suffix)	IVR	5	
115	512226X(7 digit suffix)	IVR	6	
116	512227X(7 digit suffix)	IVR	7	
117	512228X(7 digit suffix)	IVR	7	

118	59020xxx (with 3 digit suffix) to 59029xxx (with 3 digit suffix)	International Transactional A2P SMS Termination to BSNL Customers and for collecting responses		1
119	50505	IVR	5	
120	505050 (8 digit suffix)	IVR	Toll free	
121	505053 (8 digit suffix)	IVR	3	
122	505055 (8 digit suffix)	IVR	5	
123	505057 (8 digit suffix)	IVR	7	
124	505058 (8 digit suffix)	IVR	10	
125	530301	SMS		Toll free
126	58101	M2M services		Toll free
127	55151	For marketing activity		Toll free
128	5717105	For getting OTP consent for IVR/OBD mode of activation		Toll free
129	5717103	For getting fresh consent for Existing customer base		Toll free
130	54646	For provision of Location based Services		Toll free

131	59420	for provisioning of Call Enhancement services		Toll free
132	50250	TRX Mode, Push international transactional sms traffic to deliver to BSNL Subscribers		1
133	50333	RX Mode		Toll free
134	50350	TRX Mode, Push international transactional sms traffic to deliver to BSNL Subscribers		1
135	51001	TX Mode, used by Guj IT section		Toll free
136	51503	TRX Mode, for nodal SMS reminder		Toll free
137	51505	TRX Mode,		Toll free
138	51516	TRX Mode, SBI MWALLET		Toll free
139	51969	TRX Mode,		3

140	52223	TRX Mode, BSNL-DOP Mobile Money Transfer Service		Toll free
141	52244	TRX Mode,		Toll free
142	52766	TRX Mode, For use in EETP Portal (Employability Enhancement Training Programme)		Toll free
143	53333	TX Mode,		Toll free
144	53334	TRX Mode, CDR BILLING RELEATED SMS to CUSTOMER		Toll free
145	53346	TRX Mode,		As per result differential charging
146	53733	TRX Mode, For SMS based PV/STV activation		Toll free
147	53734	TRX Mode,		Toll free
148	53735	TRX Mode, Port used for call center CRM		Toll free
149	54141	TRX Mode, Udaan-Wings sms activities		Toll free

150	54343	TRX Mode, CDR BILLING RELEATED SMS to CUSTOMER		Toll free
151	54412	TRX Mode,		5 Paisa/MOSMS
152	54454	TRX Mode,		Toll free
153	54457	TRX Mode,		Toll free
154	55999	TRX Mode, SI NOT AVAILABLE		SI NOT AVAILABLE
155	56111	TRX Mode,		As per result differential charging
156	56666	TRX Mode,		2
157	56700	TRX Mode,		Toll free
158	56705	TRX Mode,		Toll free
159	56710	TRX Mode,		Toll free
160	56777	TRX Mode,		Toll free
161	56799	TRX Mode,		Toll free
162	57007	MO, 57007 is routed to 919482157007 in SMSC		Toll free
163	57171	TRX Mode,		Toll free
164	57176	TRX Mode,		Toll free
165	57766	TRX Mode,		As per result, differential charging
166	58081	TRX Mode, SMS to CTOPUP dealers and subscribers		2

167	58083	RX Mode,MO SMS from CTOPUP retailers on Android App		Toll free
168	58355	TRX Mode, GPRS Setting		Toll free
169	58356	TRX Mode, GPRS Setting		Toll free
170	58357	TRX Mode, GPRS Setting		Toll free
171	59020	TRX Mode, MT Done by Eb Gurgaon Team as per slab		1
172	59029	TRX Mode, MT Done by Eb Gurgaon Team as per slab		1
173	59030	TRX Mode, BTS fault monitering		Toll free
174	59031	TRX Mode, BTS fault monitering		Toll free
175	59090	TRX Mode, MT Done by Eb Gurgaon Team as per slab		1
176	59495	TRX Mode,		Toll free
177	59751	TRX Mode,		Toll free
178	52002	RX Mode		Rs. 3/MOSMS
179	53030	RX Mode		Rs. 3/MOSMS

180	54334	RX Mode		Rs. 3/MOSMS
181	56070	RX Mode		Rs. 3/MOSMS
182	56633	RX Mode		Rs. 3/MOSMS
183	56677	RX Mode		Rs. 3/MOSMS
184	59752	RX Mode		Rs. 5/MOSMS
185	5606000	RX Mode		RS.3/MOSMS
186	59420			TOLLFREE
187	56070 and 56677	SMS	3	
188	5607011	SMS	3	
189	5607033	SMS	3	
190	5607040XX	SMS	3	
191	5607049	SMS	3	
192	5607070	SMS	3	
193	5607071	SMS	3	
194	53030	SMS	3	
195	56633	SMS	3	
196	59420	Call Enhancement service	Serrices not started yet	
197	56700	PRBT	Toll free	
198	56777	PRBT	Toll free	
199	56799	PRBT	Toll free	
200	5670066	PRBT	2	
201	59751, 59752	Cell Broadcast	Toll free	
202	55678	IVR	2	
203	5567820-29	IVR	2	
204	5567831-59	IVR	3	
205	5567860-69	IVR	6	
206	5567870-71	IVR	7	
207	5567899XX	IVR	9	
208	51222	IVR	5	
209	5122214XX	IVR	1	
210	5122215 XX	IVR	1	
211	5122224 XX	IVR	2	

212	5122225XX-	IVR	2	
213	5122230XX	IVR	3	
214	5122233XX	IVR	3	
215	5122251 XX	IVR	5	
216	5122255 XX	IVR	5	
217	5122272 XX	IVR	7	
218	5122277XX	IVR	7	
219	52929	IVR	3	
220	529291XX	IVR	3	
221	529298XX	IVR	3	
222	529295XX	IVR	5	
223	529297XX	IVR	7	
224	54321	IVR	2	
225	5432105 XX	IVR	2	
226	5432111XX	IVR	1	
227	5432114 XX	IVR	1	
228	5432121 XX	IVR	2	
229	5432122 XX	IVR	2	
230	5432124 XX	IVR	2	
231	5432133 XX	IVR	5	
232	5432144 XX	IVR	6	
233	5432150 XX	IVR	1	
234	5432155 XX	IVR	0.3	
235	5432166 XX	IVR	1	
236	5432177 XX-	IVR	2	
237	5432186 XX	IVR	5	
238	5432188 XX	IVR	3	
239	56505	IVR	5	
240	5650522 XX	IVR	5	
241	5650544 XX	IVR	5	
242	5650545 XX	IVR	5	
243	5650548 XX	IVR	5	
244	5650565XX	IVR	5	
245	5650581XX	IVR	5	
246	5050533XX	IVR	3	
247	5050555XX	IVR	5	

248	5050577XX	IVR	7	
249	5050588XX	IVR	10	
250	505057111 XX	IVR	7	
251	50909333 XX	IVR	3	
252	56666	SMS		3
253	52295	SMS		0
254	52766	SMS		3
255	58355	SMS		As per Plan
256	58081	SMS		0
257	58083	SMS		0
258	54454	SMS		0
259	51503	SMS		0
260	52765	SMS		0
261	53735	SMS		0
262	55365	SMS		0
263	53334	SMS		0
264	59751 / 59752 / 59753	SMS		0
265	9159754	SMS		Toll free
266	9159755	SMS		Toll free
267	54457	SMS		0
268	59999	SMS		3
269	57171	SMS		0
270	53734	SMS		0
271	59495	SMS		0
272	52223	SMS		0
273	51969	SMS		1
274	54333	SMS		As per Plan
275	54330	SMS		As per Plan
276	54323	SMS		As per Plan
277	54324	SMS		As per Plan
278	53736	SMS		3
279	53333	SMS		0

280	54455	SMS		2
281	54456	SMS		3
282	56700	PRBT		0
283	53733	SMS		As per Plan
284	56799	SMS		0
285	54141	SMS		0
286	57766	SMS		1
287	53346	SMS		3
288	51516	SMS		Toll free
289	50250 / 50350	SMS		1
290	56633	SMS		3
291	51115	SMS		3
292	56070/56677	SMS		3
293	55121	SMS		0
294	57173	SMS		0
295	55678	IVR	2	
296	556780X to 556781X	IVR	Toll free	
297	556782X	IVR	2	
298	556783X	IVR	3	
299	556784X	IVR	3	
300	556785X	IVR	3	
301	5567861XXX	IVR	1	
302	5567862XXX	IVR	2	
303	5567863XXX	IVR	3	
304	5567864XXX	IVR	4	
305	5567865XXX	IVR	5	
306	556787XXX X	IVR	7	

307	5567866xxxx xxx	IVR	6	
308	5567899XXX X	IVR	9	
309	54321	IVR	2	
310	543210xxxxx xxx	IVR	Toll free	
311	543212xxxxx xxx	IVR	2	
312	543213xxxxx xxx	IVR	3	
313	543215xxxxx xxx	IVR	5	
314	543216xxxxx xxx	IVR	6	
315	543217xxxxx xxx	IVR	2	
316	543218xxxxx xxx	IVR	3	
317	543211X(7 digit suffix)	IVR	1	
318	505053 (8 digit suffix)	IVR	3	
319	505055 (8 digit suffix)	IVR	5	
320	505057 (8 digit suffix)	IVR	7	
321	505058 (8 digit suffix)	IVR	10	
322	56700	IVR	Toll free	
323	56700XX	IVR	Toll free	
324	56799	IVR	Toll free	

325	565050XXX X	IVR	Toll free	
326	56505	IVR	5	
327	5650577	IVR	5	

Special Character

Sl. No.	Special character code used	Description of service offered through such special character code	Tariff Applicable in Rs.	
			Voice (Rs./Min)	SMS (Rs./SMS)
1	2	3	4	5
1	*222#	Postpaid billing through C-Topup provided by M/s. Pyro		MT based charging
2	*246#	Retailing of VAS through C Topup & Speed pay		MT based charging
3	*567#	Activation of PRBT services provide by M/s. Onmobile		MT based charging
4	*161# (with 4 digit suffix)	M-Gevernance services for KTK state govt		Rs.1.5 per session
5	*99#	NPCI services		Rs.0.5 per session
6	*180#	Content discovery service provided by M/s. Pyro		Toll free
7	*491# (with 3 digit suffix)	M governance services of NIC		Toll free
8	*777#	Second Consent for CVPS cum CP by M/s. Netxcell		Toll free
9	*102#	Last call/SMS/GPRS enquiry		Toll free
10	*123#	Balance and validty details		Toll free
11	*124#	Balance/Recharge/STV / FnF/ Plan change details		Toll free
12	*597#	Data analytic platform		Toll free
13	*511#	M-wallet		Toll free
14	*516#	M-wallet		Toll free

15	*518#	Easy credit platform		Toll free
16	*369#	Andhra bank m-wallet(Speed pay)		MT based charging
17	*121#	My offer service		Tollfree
18	*444#	Activation of DATA & Voice STV		Toll free
19	*99#	NPCI		0.50 per SMS
20	*567#	BSNL Tunes		As per rates defined in Annexure II of Agreement
21	*161#	Mgovernance - Karnatka Government		1.5
22	*777#	CVPS		
23	*121#	Top selling content/free mobile TV,STV Plans/ Hello Tunes		
24	*222#	SURE PAY IN		Toll free
25	*112#	SURE PAY IN		Toll free
26	*241#	SURE PAY IN		Toll free
27	*123#	SURE PAY IN		Toll free
28	*444#	USSD based activation of GSM prepaid Vouchers		Toll free
29	*14406#	M-governance		As per rates defined in Agreement
30	*530#	VAS SERVICES		As per rates defined in Annexure II of Agreement
31	*581*01	M-Governance		Toll Free
32	*666#	FTTH bill payment		Toll free
33	*99#	NPCI		Rs.0.5 per session
34	*567#	BSNL Tunes		MT based charging
35	*170#	MCA service		MT based charging
36	*139#	Railway Inquiry		MT based charging

37	*567#	Activation of PRBT services provide by M/s. Onmobile		MT based charging
38	*127#	SMS		Toll free