

Annexure -E

Information on Shortcodes/Special character codes

Name of the SP: BSNL

Information for the quarter ending : 31.12.2022

Short codes

S.No	Shortcode used	Description of service offered through shortcode	Tariff aplicable	
			Voice (Rs/min)	SMS (Rs/SMS)
1	2	3	4	5
1	53030	SMS/WAP		3
2	56070	SMS		3
3	56070X	SMS		3
4	56070XX	SMS		3
5	56070XXX	SMS		3
6	56677	SMS		3
7	56677X	SMS		3
8	56677XX	SMS		3
9	56677XXX	SMS		3
10	56700	PRBT	Toll free	Toll free
11	56700XX	PRBT	Toll free	Toll free
12	56799	PRBT	Toll free	Toll free
13	56777	PRBT	Toll free	Toll free
14	56633	SMS		3
15	51697	Mobile banking	session based charging	
16	57171/571710	BSNL CVPS	Toll free	Toll free
17	51969	Mgovernance		1
18	51050	Network operating Centre		0
19	51503	Call cetre		0
20	52244	Push SMS		0
21	52271	Welcome message to new customer	0	0
22	52295	Push SMS		0
23	52576	Call cetre	0	0
24	52765	Call cetre		0
25	52766	BSNL Internal		0

26	53322	Location based Advt.		0
27	53334	CDR-DR	0	0
28	53346	Result AP circle		3
29	57766	Result AP circle		1
30	53576	Retailer		0
31	54744	Bill Enquiry		0
32	53733	Bill Enquiry		0
33	53734	Choose your Mob.numer		0
34	54141	Pune ITPC		0
35	54454	ITPC for CAF		0
36	54455	Gift - Airtime registration		0
37	54456	Gift - Airtime		3
38	54457	Transcation/stock details		0
39	55121	retailing of VAS thro CTOPUP		0
40	55365	Call cetre		0
41	56666	e-auction		3
42	58083	Ctopup reversal		3
43	58354	SIM configuration and setting	0	0
44	58355	SIM configuration and setting	0	0
45	54371	Women and child welfare development		2
46	54367	Election		2
47	59710	Data analytic platform		0
48	59751	Admin code		0
49	56222	SMS		Toll Free
50	56505XXX	Accessing IVR portal	5	
51	565050XXXX	IVR	Toll free	
52	5616115	Ministry Of Health project for Tobacco cessation		AS PER PLAN
53	50250(upto 8 digit suffix)	A2P International Transactional SMS service		1

54	50350(upto 8 digit suffix)	A2P International Transactional SMS service		1
55	509090xxxx	SMS	Toll free	
56	509093xxxx	SMS	3	
57	509094xxxx	SMS	4	
58	509095xxxx	SMS	5	
59	509096xxxx	SMS	6	
60	509097xxxx	SMS	7	
61	509098xxxx	SMS	8	
62	509099xxxx	SMS	9	
63	54321	IVR	2	
64	543210xxxxxxxx	IVR	Toll free	
65	543212xxxxxxxx	IVR	2	
66	543213xxxxxxxx	IVR	3	
67	543215xxxxxxxx	IVR	5	
68	543216xxxxxxxx	IVR	6	
69	543217xxxxxxxx	IVR	2	
70	543218xxxxxxxx	IVR	3	
71	59752xxx	Subscription based service		Toll free
72	543211X(7 digit suffix)	Live news	1	
73	5567899XXXX	Jyotish seva	9	
74	56505 1 XX (00 to 99)	IVR	1	
75	56505 2 XX (00 to 99)	IVR	2	
76	56505 3 XX (00 to 99)	IVR	3	
77	509091XX	Accessing IVR portal	1	
78	51617	SMS to email service		Toll free
79	51618	Activation of SMS Plus services		Toll free
80	51619	Deactivation of SMS Plus services.		Toll free
81	5567866xxxxxxxx	Voice chat- Direct Access	6	

82	59090 (Expandable upto 8 digits)	M/s Tata communications for International Transactional A2P SMS Termination to BSNL Customers		1
83	57007	Enterprise Bussiness(EB) call center for replying/ attending to perspective queries from customer		Toll free
84	50055	eSBM		Toll free
85	50018	Easy Credit Platform	Toll free	Toll free
86	50024	For sending bulk sms on commercial training activities		Toll free
87	57172	BSNL CVPS	Toll free	
88	5432190	IVR	9	
89	55999	OTP based mechanism for confirmation of FUP Top-Up		Toll free
90	51222	IVR	5	
91	512220X(7 digit suffix)	IVR	Toll free	
92	512221X(7 digit suffix)	IVR	1	
93	512222X(7 digit suffix)	IVR	2	
94	512223X(7 digit suffix)	IVR	3	
95	512225X(7 digit suffix)	IVR	5	
96	512226X(7 digit suffix)	IVR	6	
97	512227X(7 digit suffix)	IVR	7	
98	512228X(7 digit suffix)	IVR	7	

99	59020xxx (with 3 digit suffix) to 59029xxx (with 3 digit suffix)	International Transactional A2P SMS Termination to BSNL Customers and for collecting responses		1
100	50505	IVR	5	
101	505050 (8 digit suffix)	IVR	Toll free	
102	505053 (8 digit suffix)	IVR	3	
103	505055 (8 digit suffix)	IVR	5	
104	505057 (8 digit suffix)	IVR	7	
105	505058 (8 digit suffix)	IVR	10	
106	530301	SMS		Toll free
107	58101	M2M services		Toll free
108	55151	For marketing activity		Toll free
109	5717105	For getting OTP consent for IVR/OBD mode of activation		Toll free
110	5717103	For getting fresh consent for Existing customer base		Toll free
111	54646	For provision of Location based Services		Toll free
112	59420	for provisioning of Call Enhancement services		Toll free
113	50250	TRX Mode, Push international transactional sms traffic to deliver to BSNL Subscribers		1
114	50333	RX Mode		Toll free

115	50350	TRX Mode, Push international transactional sms traffic to deliver to BSNL Subscribers		1
116	51001	TX Mode, used by Guj IT section		Toll free
117	51503	TRX Mode, for nodal SMS reminder		Toll free
118	51505	TRX Mode,		Toll free
119	51969	TRX Mode,		3
120	52223	TRX Mode, BSNL-DOP Mobile Money Transfer Service		Toll free
121	52244	TRX Mode,		Toll free
122	52766	TRX Mode, For use in EETP Portal (Employability Enhancement Training Programme)		Toll free
123	53333	TX Mode,		Toll free
124	53334	TRX Mode, CDR BILLING RELEATED SMS to CUSTOMER		Toll free
125	53346	TRX Mode,		As per result differential charging
126	53733	TRX Mode, For SMS based PV/STV activation		Toll free
127	53734	TRX Mode,		Toll free
128	53735	TRX Mode, Port used for call center CRM		Toll free
129	54141	TRX Mode, Udaan-Wings sms activities		Toll free
130	54343	TRX Mode, CDR BILLING RELEATED SMS to CUSTOMER		Toll free

131	54412	TRX Mode,		5 Paisa/MOS MS
132	54454	TRX Mode,		Toll free
133	54457	TRX Mode,		Toll free
134	55999	TRX Mode, SI NOT AVAILABLE		SI NOT AVAILAB LE
135	56111	TRX Mode,		As per result differential charging
136	56666	TRX Mode,		2
137	56700	TRX Mode,		Toll free
138	56705	TRX Mode,		Toll free
139	56710	TRX Mode,		Toll free
140	56777	TRX Mode,		Toll free
141	56799	TRX Mode,		Toll free
142	57007	MO, 57007 is routed to 919482157007 in SMSC		Toll free
143	57171	TRX Mode,		Toll free
144	57176	TRX Mode,		Toll free
145	57766	TRX Mode,		As per result, differential charging
146	58081	TRX Mode, SMS to CTOPUP dealers and subscribers		2
147	58083	RX Mode,MO SMS from CTOPUP retailers on Android App		Toll free
148	58355	TRX Mode, GPRS Setting		Toll free
149	58356	TRX Mode, GPRS Setting		Toll free
150	58357	TRX Mode, GPRS Setting		Toll free

151	59020	TRX Mode, MT Done by Eb Gurgaon Team as per slab		1
152	59029	TRX Mode, MT Done by Eb Gurgaon Team as per slab		1
153	59030	TRX Mode, BTS fault monitering		Toll free
154	59031	TRX Mode, BTS fault monitering		Toll free
155	59090	TRX Mode, MT Done by Eb Gurgaon Team as per slab		1
156	59751	TRX Mode,		Toll free
157	52002	RX Mode		Rs. 3/MOSMS
158	53030	RX Mode		Rs. 3/MOSMS
159	56070	RX Mode		Rs. 3/MOSMS
160	56633	RX Mode		Rs. 3/MOSMS
161	56677	RX Mode		Rs. 3/MOSMS
162	59752	RX Mode		Rs. 5/MOSMS
163	5606000	RX Mode		RS.3/MOSMS
164	59420			TOLLFREE
165	56070 and 56677	SMS	3	
166	5607011	SMS	3	
167	5607033	SMS	3	
168	5607040XX	SMS	3	
169	5607049	SMS	3	
170	5607070	SMS	3	
171	5607071	SMS	3	
172	53030	SMS	3	
173	56633	SMS	3	

174	59420	Call Enhancement service	Serrices not started yet	
175	56700	PRBT	Toll free	
176	56777	PRBT	Toll free	
177	56799	PRBT	Toll free	
178	5670066	PRBT	2	
179	59751, 59752	Cell Broadcast	Toll free	
180	51222	IVR	5	
181	5122214XX	IVR	1	
182	5122215 XX	IVR	1	
183	5122224 XX	IVR	2	
184	5122225XX-	IVR	2	
185	5122230XX	IVR	3	
186	5122233XX	IVR	3	
187	5122251 XX	IVR	5	
188	5122255 XX	IVR	5	
189	5122272 XX	IVR	7	
190	5122277XX	IVR	7	
191	52929	IVR	3	
192	529291XX	IVR	3	
193	529298XX	IVR	3	
194	529295XX	IVR	5	
195	529297XX	IVR	7	
196	54321	IVR	2	
197	5432105 XX	IVR	2	
198	5432111XX	IVR	1	
199	5432114 XX	IVR	1	
200	5432121 XX	IVR	2	
201	5432122 XX	IVR	2	
202	5432124 XX	IVR	2	
203	5432133 XX	IVR	5	
204	5432144 XX	IVR	6	
205	5432150 XX	IVR	1	
206	5432155 XX	IVR	0.3	
207	5432166 XX	IVR	1	
208	5432177 XX-	IVR	2	
209	5432186 XX	IVR	5	
210	5432188 XX	IVR	3	
211	56505	IVR	5	

212	5650522 XX	IVR	5	
213	5650544 XX	IVR	5	
214	5650545 XX	IVR	5	
215	5650548 XX	IVR	5	
216	5650565XX	IVR	5	
217	5650581XX	IVR	5	
218	5050533XX	IVR	3	
219	5050555XX	IVR	5	
220	5050577XX	IVR	7	
221	5050588XX	IVR	10	
222	505057111 XX	IVR	7	
223	50909333 XX	IVR	3	
224	56666	SMS		3
225	52295	SMS		0
226	52766	SMS		3
227	58355	SMS		As per Plan
228	58081	SMS		0
229	58083	SMS		0
230	54454	SMS		0
231	51503	SMS		0
232	52765	SMS		0
233	53735	SMS		0
234	55365	SMS		0
235	53334	SMS		0
236	59751 / 59752 / 59753	SMS		0
237	9159754	SMS		Toll free
238	9159755	SMS		Toll free
239	54457	SMS		0
240	59999	SMS		3
241	57171	SMS		0
242	53734	SMS		0
243	59495	SMS		0
244	52223	SMS		0
245	51969	SMS		1
246	54333	SMS		As per Plan
247	54330	SMS		As per Plan

248	54323	SMS		As per Plan
249	54324	SMS		As per Plan
250	53736	SMS		3
251	53333	SMS		0
252	54455	SMS		2
253	54456	SMS		3
254	56700	PRBT		0
255	53733	SMS		As per Plan
256	56799	SMS		0
257	54141	SMS		0
258	57766	SMS		1
259	53346	SMS		3
260	51516	SMS		Toll free
261	50250 / 50350	SMS		1
262	56633	SMS		3
263	51115	SMS		3
264	56070/56677	SMS		3
265	55121	SMS		0
266	57173	SMS		0
267	54321	IVR	2	
268	543210xxxxxxxx	IVR	Toll free	
269	543212xxxxxxxx	IVR	2	
270	543213xxxxxxxx	IVR	3	
271	543215xxxxxxxx	IVR	5	
272	543216xxxxxxxx	IVR	6	
273	543217xxxxxxxx	IVR	2	
274	543218xxxxxxxx	IVR	3	
275	543211X(7 digit suffix)	IVR	1	
276	505053 (8 digit suffix)	IVR	3	
277	505055 (8 digit suffix)	IVR	5	
278	505057 (8 digit suffix)	IVR	7	
279	505058 (8 digit suffix)	IVR	10	

280	56700	IVR	Toll free	
281	56700XX	IVR	Toll free	
282	56799	IVR	Toll free	
283	565050XXXX	IVR	Toll free	
284	56505	IVR	5	
285	5650577	IVR	5	
286	5600010	IVR	Toll Free	
287	560001016XX	IVR	Rs 6/min	
288	560001019XX	IVR	Rs 9/min	
289	560001011XX	IVR	Rs 1/min	
290	560001012XX	IVR	Rs 2/min	
291	560001013XX	IVR	Rs 3/min	
292	560001015XX	IVR	Rs 5/min	
293	560001018XX	IVR	Rs 8/min	
294	560001022XX	IVR	Rs 12/min	
295	560001025XX	IVR	Rs 15/min	
296	53335	RX Mode	Toll free	
297	5600011	RX Mode	Toll free	
298	5600010	IVR	Toll Free	
299	560001016 with su	IVR	Rs 6/min	
300	560001019 with su	IVR	Rs 9/min	
301	53335	SMS	Toll free	
302	59420	SMS	Toll free	
303	5600010	IVR	Toll free	
304	560001016XXXXX	IVR	Rs.6/min	
305	560001019XXXXX	IVR	Rs.9/min	

Special Character
Code

Sl. No.	Special character code used	Description of service offered through such special character code	Tariff Applicable in Rs.	
			Voice (Rs./Min)	SMS (Rs./SMS)
1	2	3	4	5
1	*222#	Postpaid billing through C-Topup provided by M/s. Pyro		MT based charging
2	*246#	Retailing of VAS through C Topup & Speed pay		MT based charging
3	*567#	Activation of PRBT services provide by M/s. Onmobile		MT based charging
4	*161# (with 4 digit suffix)	M-Governance services for KTK state govt		Rs.1.5 per session
5	*99#	NPCI services		Rs.0.5 per session
6	*180#	Content discovery service provided by M/s. Pyro		Toll free
7	*491# (with 3 digit)	M governance services of NIC		Toll free
8	*777#	Second Consent for CVPS cum CP by M/s. Netxcell		Toll free
9	*102#	Last call/SMS/GPRS enquiry		Toll free
10	*123#	Balance and validty details		Toll free
11	*124#	Balance/Recharge/STV/ FnF/ Plan change details		Toll free
12	*597#	Data analytic platform		Toll free
13	*511#	M-wallet		Toll free
14	*516#	M-wallet		Toll free
15	*518#	Easy credit platform		Toll free
16	*369#	Andhra bank m-wallet(Speed pay)		MT based charging
17	*121#	My offer service		Tollfree
18	*444#	Activation of DATA & Voice STV		Toll free
19	*99#	NPCI		0.50 per SMS
20	*567#	BSNL Tunes		As per rates defined in Annexure II of Agreement
21	*161#	Mgovernance - Karnatka Government		1.5
22	*777#	CVPS		

23	*121#	Top selling content/free mobile TV,STV Plans/ Hello Tunes		
24	*222#	SURE PAY IN		Toll free
25	*112#	SURE PAY IN		Toll free
26	*241#	SURE PAY IN		Toll free
27	*123#	SURE PAY IN		Toll free
28	*444#	USSD based activation of GSM prepaid Vouchers		Toll free
29	*14406#	M-governance		As per rates defined in Agreement
30	*530#	VAS SERVICES		As per rates defined in Annexure II of Agreement
31	*581*01	M-Governance		Toll Free
32	*666#	FTTH bill payment		Toll free
34	*567#	BSNL Tunes		MT based charging
35	*170#	MCA service		MT based charging
36	*139#	Railway Inquiry		MT based charging
37	*567#	Activation of PRBT services provide by M/s. Onmobile		MT based charging
38	*127#	SMS		Toll free