

Information on Shortcodes/Special character codes

Name of the SP: BSNL

Information for the quarter ending: 31.12.2021

Short codes

S.No	Shortcode used	Description of service offered through shortcode	Tariff applicable Rate/SMS	
			Voice (Rs/min)	SMS (Rs/SMS)
1	2	3	4	5
1	53030	SMS/WAP		3
2	56070	SMS		3
3	56070X	SMS		3
4	56070XX	SMS		3
5	56070XXX	SMS		3
6	56677	SMS		3
7	56677X	SMS		3
8	56677XX	SMS		3
9	56677XXX	SMS		3
10	56767 & 56767XXXX	SMS/WAP		3
11	56700	PRBT	Toll free	Toll free
12	56700XX	PRBT	Toll free	Toll free
13	56799	PRBT	Toll free	Toll free
14	56777	PRBT	Toll free	Toll free
15	56633	SMS		3
16	55678	Behtar Zindagi	2	
17	556780X to 556781X	IVR	Toll free	
18	556782X	Mobi Shiksha	2	
19	556783X	Fame on Game	3	
20	556784X	Health,Contest	3	
21	556785X	Zindagi Rocks, Voice Chat	3	
22	5567861XXX	Contest	1	
23	5567862XXX	Contest	2	
24	5567863XXX	Contest	3	
25	5567864XXX	Contest	4	
26	5567865XXX	Contest	5	
27	556787XXXX	Box office news	7	
28	51697	Mobile banking	session based charging	
29	57171/571710	BSNL CVPS	Toll free	Toll free
30	51969	Mgovernance		1
31	51050	Network operating Centre		0
32	51503	Call centre		0
33	52244	Push SMS		0
34	52271	Welcome message to new customer	0	0
35	52295	Push SMS		0
36	52576	Call centre	0	0

37	52765	Call centre		0
38	52766	BSNL Internal		0
39	53322	Location based Advt.		0
40	53334	CDR-DR	0	0
41	53346	Result_AP circle		3
42	57766	Result_AP circle		1
43	53576	Retailer		0
44	54744	Bill Enquiry		0
45	53733	Bill Enquiry		0
46	53734	Choose your Mob.numer		0
47	54141	Pune ITPC		0
48	54454	ITPC for CAF		0
49	54455	Gift - Airtime registration		0
50	54456	Gift - Airtime		3
51	54457	Transcation/stock details		0
52	55121	retailing of VAS thro CTOPUP		0
53	55365	Call centre		0
54	56666	e-auction		3
55	58083	Ctopup reversal		3
56	58354	SIM configuration and setting	0	0
57	58355	SIM configuration and setting	0	0
58	54371	Women and child welfare development		2
59	54367	Election		2
60	59710	Data analytic platform		0
61	59751	Admin code		0
62	56222	SMS		Toll Free
63	56505XXX	Accessing IVR portal	5	
64	565050XXXX	IVR	Toll free	
65	5616115	Ministry Of Health project for Tobacco cessation		AS PER PLAN
66	50250(upto 8 digit suffix)	A2P International Transactional SMS service		1
67	50350(upto 8 digit suffix)	A2P International Transactional SMS service		1
68	509090xxxx	SMS	Toll free	
69	509093xxxx	SMS	3	
70	509094xxxx	SMS	4	
71	509095xxxx	SMS	5	
72	509096xxxx	SMS	6	
73	509097xxxx	SMS	7	
74	509098xxxx	SMS	8	
75	509099xxxx	SMS	9	
76	54321	IVR	2	
77	543210xxxxxxxx	IVR	Toll free	
78	543212xxxxxxxx	IVR	2	
79	543213xxxxxxxx	IVR	3	
80	543215xxxxxxxx	IVR	5	
81	543216xxxxxxxx	IVR	6	
82	543217xxxxxxxx	IVR	2	

83	543218xxxxxxxx	IVR	3	
84	59752xxx	Subscription based service		Toll free
85	543211X(7 digit suffix)	Live news	1	
86	5567899XXXX	Jyotish seva	9	
87	56505 1 XX (00 to 99)	IVR	1	
88	56505 2 XX (00 to 99)	IVR	2	
89	56505 3 XX (00 to 99)	IVR	3	
90	509091XX	Accessing IVR portal	1	
91	51617	SMS to email service		Toll free
92	51618	Activation of SMS Plus services		Toll free
93	51619	Deactivation of SMS Plus services.		Toll free
94	5567866xxxxxxxx	Voice chat- Direct Access	6	
95	59090 (Expandable upto 8 digits)	M/s Tata communications for International Transactional A2P SMS Termination to BSNL Customers		1
96	57007	Enterprise Bussiness(EB) call center for replying/ attending to perspective queries from customer		Toll free
97	50055	eSBM		Toll free
98	50018	Easy Credit Platform	Toll free	Toll free
99	50024	For sending bulk sms on commercial training activities		Toll free
100	57172	BSNL CVPS	Toll free	
101	5432190	IVR	9	
102	55999	OTP based mechanism for confirmation of FUP Top-Up		Toll free
103	5505010(7 digit suffix)	IVR	Toll free	
104	55050(9 digit suffix)	IVR	3	
105	5505021(7 digit suffix)	IVR	2	
106	550504(8 digit suffix)	IVR	4	
107	550505(8 digit suffix)	IVR	5	
108	550506(8 digit suffix)	IVR	6	
109	550507(8 digit suffix)	IVR	7	
110	51222	IVR	5	
111	512220X(7 digit suffix)	IVR	Toll free	
112	512221X(7 digit suffix)	IVR	1	
113	512222X(7 digit suffix)	IVR	2	
114	512223X(7 digit suffix)	IVR	3	

115	512225X(7 digit suffix)	IVR	5	
116	512226X(7 digit suffix)	IVR	6	
117	512227X(7 digit suffix)	IVR	7	
118	512228X(7 digit suffix)	IVR	7	
119	59020xxx (with3 digit suffix) to 59029xxx (with 3 digit suffix)	International Transactional A2P SMS Termination to BSNL Customers and for collecting responses		1
120	50505	IVR	5	
121	505050 (8 digit suffix)	IVR	Toll free	
122	505053 (8 digit suffix)	IVR	3	
123	505055 (8 digit suffix)	IVR	5	
124	505057 (8 digit suffix)	IVR	7	
125	505058 (8 digit suffix)	IVR	10	
126	530301	SMS		Toll free
127	58101	M2M services		Toll free
128	55151	For marketing activity		Toll free
129	5717105	For getting OTP consent for IVR/OBD mode of activation		Toll free
130	54334	Premium consultancy services		Toll free
131	5717103	For getting fresh consent for Existing customer base		Toll free
132	54646	For provision of Location based Services		Toll free
133	59420	for provisioning of Call Enhancement services		Toll free
134	50250	TRX Mode, Push international transactional sms traffic to deliver to BSNL Subscribers		1
135	50333	RX Mode		Toll free
136	50350	TRX Mode, Push international transactional sms traffic to deliver to BSNL Subscribers		1
137	51001	TX Mode, used by Guj IT section		Toll free
138	51503	TRX Mode, for nodal SMS reminder		Toll free
139	51505	TRX Mode,		Toll free
140	51516	TRX Mode, SBI MWALLET		Toll free
141	51969	TRX Mode,		3
142	52223	TRX Mode, BSNL-DOP Mobile Money Transfer Service		Toll free
143	52244	TRX Mode,		Toll free

144	52766	TRX Mode, For use in EETP Portal (Employability Enhancement Training Programme)		Toll free
145	53333	TX Mode,		Toll free
146	53334	TRX Mode, CDR BILLING RELEATED SMS to CUSTOMER		Toll free
147	53346	TRX Mode,		As per result differential charging
148	53733	TRX Mode, For SMS based PV/STV activation		Toll free
149	53734	TRX Mode,		Toll free
150	53735	TRX Mode, Port used for call center CRM		Toll free
151	54141	TRX Mode, Udaan-Wings sms activities		Toll free
152	54343	TRX Mode, CDR BILLING RELEATED SMS to CUSTOMER		Toll free
153	54412	TRX Mode,		5 Paisa/MOSMS
154	54454	TRX Mode,		Toll free
155	54457	TRX Mode,		Toll free
156	55999	TRX Mode, SI NOT AVAILABLE		SI NOT AVAILABLE
157	56111	TRX Mode,		As per result differential charging
158	56666	TRX Mode,		2
159	56700	TRX Mode,		Toll free
160	56705	TRX Mode,		Toll free
161	56710	TRX Mode,		Toll free
162	56777	TRX Mode,		Toll free
163	56799	TRX Mode,		Toll free
164	57007	MO, 57007 is routed to 919482157007 in SMSC		Toll free
165	57171	TRX Mode,		Toll free
166	57176	TRX Mode,		Toll free
167	57766	TRX Mode,		As per result, differential charging
168	58081	TRX Mode, SMS to CTOPOP dealers and subscribers		2
169	58083	RX Mode,MO SMS from CTOPOP retailers on Android App		Toll free
170	58355	TRX Mode, GPRS Setting		Toll free
171	58356	TRX Mode, GPRS Setting		Toll free

172	58357	TRX Mode, GPRS Setting		Toll free
173	59020	TRX Mode, MT Done by Eb Gurgaon Team as per slab		1
174	59029	TRX Mode, MT Done by Eb Gurgaon Team as per slab		1
175	59030	TRX Mode, BTS fault monitering		Toll free
176	59031	TRX Mode, BTS fault monitering		Toll free
177	59090	TRX Mode, MT Done by Eb Gurgaon Team as per slab		1
178	59495	TRX Mode,		Toll free
179	59751	TRX Mode,		Toll free
180	52002	RX Mode		Rs. 3/MOSMS
181	53030	RX Mode		Rs. 3/MOSMS
182	54334	RX Mode		Rs. 3/MOSMS
183	55500	RX Mode		Rs. 3/MOSMS
184	56070	RX Mode		Rs. 3/MOSMS
185	56633	RX Mode		Rs. 3/MOSMS
186	56677	RX Mode		Rs. 3/MOSMS
187	56767	RX Mode		TOLLFREE
188	59752	RX Mode		Rs. 5/MOSMS
189	5606000	RX Mode		RS.3/MOSMS
190	59420			TOLLFREE
191	56070 and 56677	SMS	3	
192	5607011	SMS	3	
193	5607033	SMS	3	
194	5607040XX	SMS	3	
195	5607049	SMS	3	
196	5607070	SMS	3	
197	5607071	SMS	3	
198	56767	SMS	3	
199	567671XX	SMS	3	
200	567672XX	SMS	3	
201	567673XX	SMS	3	
202	567674XX	SMS	3	
203	567675XX	SMS	3	
204	567676XX	SMS	3	
205	567677XX	SMS	3	
206	567678XX	SMS	3	
207	567679XX	SMS	3	
208	53030	SMS	3	
209	56633	SMS	3	
210	59420	Call Enhancement service	Serrices not started yet	
211	56700	PRBT	Toll free	
212	56777	PRBT	Toll free	
213	56799	PRBT	Toll free	
214	5670066	PRBT	2	
215	59751, 59752	Cell Broadcast	Toll free	

216	55678	IVR	2	
217	5567820-29	IVR	2	
218	5567831-59	IVR	3	
219	5567860-69	IVR	6	
220	5567870-71	IVR	7	
221	5567899XX	IVR	9	
222	51222	IVR	5	
223	5122214XX	IVR	1	
224	5122215 XX	IVR	1	
225	5122224 XX	IVR	2	
226	5122225XX-	IVR	2	
227	5122230XX	IVR	3	
228	5122233XX	IVR	3	
229	5122251 XX	IVR	5	
230	5122255 XX	IVR	5	
231	5122272 XX	IVR	7	
232	5122277XX	IVR	7	
233	52929	IVR	3	
234	529291XX	IVR	3	
235	529298XX	IVR	3	
236	529295XX	IVR	5	
237	529297XX	IVR	7	
238	54321	IVR	2	
239	5432105 XX	IVR	2	
240	5432111XX	IVR	1	
241	5432114 XX	IVR	1	
242	5432121 XX	IVR	2	
243	5432122 XX	IVR	2	
244	5432124 XX	IVR	2	
245	5432133 XX	IVR	5	
246	5432144 XX	IVR	6	
247	5432150 XX	IVR	1	
248	5432155 XX	IVR	0.3	
249	5432166 XX	IVR	1	
250	5432177 XX-	IVR	2	
251	5432186 XX	IVR	5	
252	5432188 XX	IVR	3	
253	56505	IVR	5	
254	5650522 XX	IVR	5	
255	5650544 XX	IVR	5	
256	5650545 XX	IVR	5	
257	5650548 XX	IVR	5	
258	5650565XX	IVR	5	
259	5650581XX	IVR	5	
260	5050533XX	IVR	3	
261	5050555XX	IVR	5	
262	5050577XX	IVR	7	
263	5050588XX	IVR	10	
264	505057111 XX	IVR	7	
265	50909333 XX	IVR	3	

266	56767	SMS		3
267	56666	SMS		3
268	52295	SMS		0
269	52766	SMS		3
270	58355	SMS		As per Plan
271	58081	SMS		0
272	58083	SMS		0
273	54454	SMS		0
274	51503	SMS		0
275	52765	SMS		0
276	53735	SMS		0
277	55365	SMS		0
278	53334	SMS		0
279	59751 / 59752 / 59753	SMS		0
280	9159754	SMS		Toll free
281	9159755	SMS		Toll free
282	54457	SMS		0
283	59999	SMS		3
284	57171	SMS		0
285	53734	SMS		0
286	59495	SMS		0
287	52223	SMS		0
288	51969	SMS		1
289	54333	SMS		As per Plan
290	54330	SMS		As per Plan
291	54323	SMS		As per Plan
292	54324	SMS		As per Plan
293	53736	SMS		3
294	53333	SMS		0
295	54455	SMS		2
296	54456	SMS		3
297	56700	PRBT		0
298	53733	SMS		As per Plan
299	56799	SMS		0
300	54141	SMS		0
301	57766	SMS		1
302	53346	SMS		3
303	51516	SMS		Toll free
304	50250 / 50350	SMS		1
305	56633	SMS		3
306	51115	SMS		3
307	56070/56677	SMS		3
308	55121	SMS		0
309	57173	SMS		0
310	55678	IVR	2	
311	556780X to 556781X	IVR	Toll free	
312	556782X	IVR	2	
313	556783X	IVR	3	

314	556784X	IVR	3	
315	556785X	IVR	3	
316	5567861XXX	IVR	1	
317	5567862XXX	IVR	2	
318	5567863XXX	IVR	3	
319	5567864XXX	IVR	4	
320	5567865XXX	IVR	5	
321	556787XXXX	IVR	7	
322	5567866xxxxxxx	IVR	6	
323	5567899XXXX	IVR	9	
324	54321	IVR	2	
325	543210xxxxxxx	IVR	Toll free	
326	543212xxxxxxx	IVR	2	
327	543213xxxxxxx	IVR	3	
328	543215xxxxxxx	IVR	5	
329	543216xxxxxxx	IVR	6	
330	543217xxxxxxx	IVR	2	
331	543218xxxxxxx	IVR	3	
332	543211X(7 digit suffix)	IVR	1	
333	505053 (8 digit suffix)	IVR	3	
334	505055 (8 digit suffix)	IVR	5	
335	505057 (8 digit suffix)	IVR	7	
336	505058 (8 digit suffix)	IVR	10	
337	56700	IVR	Toll free	
338	56700XX	IVR	Toll free	
339	56799	IVR	Toll free	
340	565050XXXX	IVR	Toll free	
341	56505	IVR	5	
342	5650577	IVR	5	

Special Character Code

Sl. No.	Special character code used	Description of service offered through such special character code	Tariff Applicable in Rs.	
			Voice (Rs./Min)	SMS (Rs./SMS)
1	2	3	4	5
1	*222#	Postpaid billing through C-Topup provided by M/s. Pyro		MT based charging
2	*246#	Retailing of VAS through C Topup & Speed pay		MT based charging
3	*567#	Activation of PRBT services provide by M/s. Onmobile		MT based charging
4	*161# (with 4 digit suffix)	M-Governance services for KTK state govt		Rs.1.5 per session
5	*99#	NPCI services		Rs.0.5 per session
6	*180#	Content discovery service provided by M/s. Pyro		Toll free
7	*491#	M governance services of NIC		Toll free
8	*777#	Second Consent for CVPS cum CP by M/s. Netxcell		Toll free
9	*102#	Last call/SMS/GPRS enquiry		Toll free
10	*123#	Balance and validty details		Toll free
11	*124#	Balance/Recharge/STV/ FnF/ Plan change details		Toll free
12	*597#	Data analytic platform		Toll free
13	*511#	M-wallet		Toll free
14	*516#	M-wallet		Toll free
15	*518#	Easy credit platform		Toll free
16	*369#	Andhra bank m-wallet(Speed pay)		MT based charging
17	*121#	My offer service		Tollfree
18	*444#	Activation of DATA & Voice STV		Toll free
19	*99#	NPCI		0.50 per SMS
20	*567#	BSNL Tunes		As per rates defined in Annexure II of Agreement
21	*161#	Mgovernance - Karnatka Government		1.5
22	*777#	CVPS		
23	*121#	Top selling content/free mobile TV,STV Plans/ Hello Tunes		
24	*222#	SURE PAY IN		Toll free
25	*112#	SURE PAY IN		Toll free
26	*241#	SURE PAY IN		Toll free
27	*123#	SURE PAY IN		Toll free
28	*444#	USSD based activation of GSM prepaid Vouchers		Toll free
29	*14406#	M-governance		As per rates defined in Agreement
30	*530#	VAS SERVICES		As per rates defined in Annexure II of Agreement
31	*581*01	M-Governance		Toll Free
32	*666#	FTTH bill payment		Toll free
33	*99#	NPCI		Rs.0.5 per session
34	*567#	BSNL Tunes		MT based charging
35	*170#	MCA service		MT based charging
36	*139#	Railway Inquiry		MT based charging

37	*567#	Activation of PRBT services provide by M/s. Onmobile		MT based charging
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