

Northern Telecom Region with headquarters at New Delhi, headed by Chief General Manager, Northern Telecom Region, Delhi, is responsible for the Operation and Maintenance of the Long Distance Network consisting of Analog and Digital Transmission Systems in the states of Uttar Pradesh, Rajasthan, Punjab, Haryana, Himachal Pradesh and Jammu and Kashmir. Northern Telecom Region is also responsible for O&M of Satellite Earth Station at Sikendrabad providing services for DSPT, VSAT etc.

Apart from the primary responsibility of maintaining the long Distance network the other important functions of NTR include the following:

- Operation and Maintenance of National Network Management (NNMC) and Regional Network Management Centre (RNMC)
- Administrative control of the Civil and Electrical wing units at Delhi.
- Cadre Control functions for all Group 'C' and Group 'D' staff in the field units of Delhi. The functions include recruitment, Promotion and disciplinary cases.

- Operation and Maintenance of Level-1 IP TAX, SSTP Network at Delhi.
- International Internet Bandwidth management Of BSNL.
- Handling of Enterprise Business of Platinum Customers of NCR Region.
- Handling of Legal Cases pertaining to BSNL Corporate Office.